

Carebidet Quick Guide 17

Troubleshooting

Carebidet Troubleshooting

Use this with the training video

This quick guide summarizes the procedure shown in the approved Carebidet training video. For complete operating instructions and cautions, use the Carebidet User Manual and the full video.



Quick steps

1. Check Gender Module: confirm the selected gender module is correctly installed and fully seated.
2. Select an Operation Mode: select AUTO when appropriate and confirm the display shows the unit is waiting/ready.
3. Water Tank alert: make sure the water tank is installed in the correct direction.
4. Check Inside Diaper Cup: inspect the inside of the Diaper Cup and remove any debris that remains.
5. Sewage Tank alert: empty the tank when prompted. At 100% full, Carebidet stops operation.
6. Diaper Cup Connection: confirm the cup connector is correctly connected to the sewage-tank/main-body connection.
7. Do not place heavy objects on the Carebidet main body during operation. If an alert remains after the checks above, contact COHealth Support.

Important

Stop and re-check the setup if the individual has pain, skin pinching, leakage, an unresolved alert, or an insecure connection.